

## **QUALITY POLICY**

Tur-Bo Jet's QUALITY POLICY is to provide product of the highest quality and is cost effective to our customers. We strive to attain and exceed the quality standards expected by customers to ensure customer satisfaction.

We are committed in complying with all requirements and continually improve the effectiveness of the Quality Management System.

We achieve this by having a Quality Management System that empowers employees to put QUALITY first.

Our ultimate goal is to maintain and improve the reputation built through years of excellent customer satisfaction.

The following objectives have been established in support of the QUALITY POLICY:

- On-Time Delivery Greater Than or Equal to 90%
- External Quality Performance Greater than or Equal to 99%
- Cost of Poor Quality Less that or Equal to 2%